

# Mitena Chen

## Visual development Environments, Characters, Props

### About

I am a developing 2D visual development artist, creating environments, characters, and props. I shine in storytelling with my expressive style and unexpected perspectives. I am an enthusiastic individual with an extroverted and charming personality, excelling at communication. I'm reliably punctual, strong in teamwork and task management. I tackle every task with confidence and perseverance.

### Experience

#### Commission | Freelance

Jan 2025 - Present

- Providing high-quality artworks for over 50+ commissions
- Consistently punctual and clear communication in responding to feedback, within 3 days

#### MAF Volunteering | Work experience

Nov 2025 - Nov 2025

- Runner assistant, setting up stands, keeping guests comfortable, and ensuring the team stays hydrated and supported.
- Handling 100+ cinema tickets a day, with attention to detail, ensuring the correct tickets are issued
- Directing 100+ guests to the appropriate areas and advertising events

#### Inmotion Volunteering | Work experience

Oct 2025 - Oct 2025

- Runner assistant, Organising, problem-solving and assistance
- Providing exhibition information and guiding visitors with clear, friendly communication.
- Supporting 150+ guests with cinema seating, ensuring comfort
- Assisting with 150+ registrations and ticketing

#### Arts University Bournemouth | Short films

Sep 2022 – Jul 2025

- Experience in 8 student film productions in both bachelor's and master's student films (*Sweet troubles, Magna marginalia, Simulate, Haro, Wrong date, Look at the sky, Till the sunset, Keeper of the forest*)
- Experience in 3 commercial projects of 30-second shorts
- Understanding of animation pipelines through hands-on experience across hybrid, 3D, 2D, and stop-motion projects.

### Retail

#### Retail | Smiggle

Nov 2025 - Present

- Interacting with 50+ customers with a friendly smile and upbeat attitude.
- Working closely with team members to solve issues quickly,

#### Host | Tulleys Farm Shocktober

Oct 2025 - Nov 2025

- Greeting and managing tickets for 3,500+ guests and keeping energy high, for an immersive Halloween
- Delivering briefs to 3,500+ guest briefings and managing batching.
- Staying calm in high-stress situations, taking action in quick problem-solving

#### Childcare

Aug 2017 - Aug 2022

- Responsible for meeting the needs of multiple children, ensuring they were well-fed and cared for, while keeping them entertained and happy.

#### Customer service | New Uncle Harry's Takeaway

Aug 2017 - Aug 2022

- Interacting with 100+ customers with a kind and polite smile, managing orders, calls, and online orders, while handling money, training employees
- Staying calm in high-pressure environments, being fast and analytical

### Contacts

#### Email:

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Website:

[https://mitena.wixsite.co/  
mitena-chen](https://mitena.wixsite.co/mitena-chen)

Located:

London/Brighton

### Education

#### Arts University

Bournemouth

Sep 2022 – Jul 2025

BA (Hons) Degree in  
Animation Production 2:1

#### Hazelwick, Sixth form

Sep 2020 – Aug 2022

- A-level art
- BTEC Level 3 extended diploma Design Technology
- BTEC Level 3 extended diploma in Information Technology

### Skills

#### Software

- Procreate
- Heavy paint
- Clip Studio Paint
- Adobe Photoshop
- Adobe Premiere Pro
- Dragon frame
- Toon Boom Harmony
- TV paint
- Microsoft Office
- OneDrive

#### Languages

- English (Fluent)
- Mandarin
- Cantonese

